



PRIVACY STATEMENT

for

NATSURE GROUP OF COMPANIES

## **Privacy Notice**

Natsure and its group of companies and any successor operators of its business are sensitive to your privacy interests and believe that the protection of those interests is a significant responsibility. This Privacy Notice explains if and when we will handle the personal information you provide to us.

By using this site, you are agreeing to the terms of this Privacy Notice. If you do not agree to our Privacy Notice then please do not use this site.

### **What is personal information?**

In order to provide you with the services offered by Natsure on this site, you may be required by Natsure to provide us with personal information. Personal information is information which identifies you as an individual, including but not limited to, your name, contact details, identity number etc.

### **How we obtain information about you**

The information we may collect about you varies depending upon which part of the website you visit and how you interact with us. We do our utmost to ensure that you are aware of any information we collect which relates to you, as well as the purpose for which such information is collected.

### **Information which you are aware we collect**

We do not acquire information about you that is not necessary for us to provide our services efficiently.

### **What we do with your information**

The information which you may provide to us through the use of our website will only be processed for the purpose of providing you with a Natsure product offering or claims information. We ensure all our employees are aware of their responsibilities to protect the privacy of your personal information and we have internal privacy policies and controls in place to safeguard your personal information.

We may need to transfer your information to third parties for purposes of claims management and business operations, however in the instance that the transfer is not for purposes of business operations or claims management, we will not transfer your information to other third parties without your consent unless it is required by law.

If we send you marketing information by e-mail or SMS text messaging, we will provide an opportunity for you to unsubscribe from receiving further information from us. Please also note that you may have provided your details to any one of our businesses outside of the use of this website, in which instance we may already have permission to provide marketing communications to you.

We do not make use of "Cookies" and other types of tracking software on our website.

## How we protect the information we process

We have implemented privacy and security controls for the purpose of protecting the personal information we collect and to provide for the use thereof within our organisation.

## Links

Our website contains links to other websites belonging to third parties. We do not control the privacy practices of these other sites. You should therefore ensure, when you leave our site that you have read that third party site's privacy notice.

## Changes to the Notice

We reserve the right, at our sole discretion, to modify, add or remove sections of this Privacy Notice at any time. Your continued use of this website, will be deemed as your acceptance thereof.

## Access Rights

You have a right to access the personal data we hold about you. If you wish to obtain a copy of the personal information we retain about you, please contact us. Use website contact details below.

## Privacy Queries

If you have any questions regarding this Privacy Notice, please contact us at [www.natsure.co.za](http://www.natsure.co.za) or at the address provided in the Contact Us section on the site.

## Which Laws Apply

This Privacy Notice will be governed by the laws of South Africa. You consent to the jurisdiction of the South African courts for any dispute which may arise out of this Privacy Notice.

You have the right to complain to the **Information Regulator** whose contact details are:

General enquiries: [infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)

Complaints: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)